## **European School Education Platform** Support

Knowledgebase > Registration & log-in > Why is my account still pending or awaiting validation?

Why is my account still pending or awaiting validation? Koen - 2024-12-13 - Registration & log-in

If you are an eTwinner and your account is still pending validation, then please contact your <u>National Support Organisation</u>.

Please note that it can take up to 2 weeks for an account to be validated.